

MANAGEMENT'S COMMITMENT

One of our major priorities is to ensure the perennality of the company and continual improvement of its quality management system. With the participation of our entire workforce, we are committed to reaching these goals.

All human and material resources necessary to the success of this engagement will be implemented in order to satisfy our customers, to be attentive to their needs and to ensure them a continual improvement of our products and services.

Therefore, our quality policy is based on the four following main axes:

- 1. customers : by attentive listening and anticipation of their satisfaction*
- 2. human resources : by the development of skills and the involvement of all our human resources*
- 3. infrastructures : by making the appropriate infrastructures available to "product lines"*
- 4. the quality system : by continual improvement in order to ensure its conformity with the international standards*

The set quality objectives will be in agreement with this policy and the entire workforce, combined with our commitment, will enable us to put into effect our common will to move ahead.